

Melissa

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INFORMATION FOR PERSONS MAKING SUPPORT PAYMENTS

Non-Custodial Parent Child Support Payments

Credit or Debit Card

Pay online at: <u>childsupportbillpay.com/Indiana*</u>

Call: 1-866-972-9427*

Expert Pay: www.expertpay.com

*The online and phone payment options are subject to a convenience fee. Limits apply.

*Expert Pay is a third party vendor that is not managed by the State of Indiana.

Cash

- Make your cash payment at thousands of **PayNearMe** locations, including CVS, Casey's General Store, Family Dollar, and 7-Eleven.
 - Find participating retailers at <u>www.paynearme.com/</u> locations.

- Register your case and select at <u>www.paynearme.com/</u> <u>indiana</u>.
- Print your payment barcode or opt to receive payment barcode on your mobile phone. (Each child support case will have a unique barcode that can be used at all participating retailers.)
- Use barcode at specified retailer to pay by cash.
- Payments process to case within 3 business days.
- Fee is \$1.99.
- Limits apply.
- Make your cash payment at thousands of U.S. **MoneyGram** locations, including Walmart, CVS, and Kroger.
 - Find a place to pay at the <u>www.MoneyGram.com/locations</u>.
 - Simply find an associate and ask them how to get started making a payment to Indiana Child Support.
 - Use Receive Code 14658 for child support payments only
 - Payments process to case within 3 business days.
 - Fee is \$3.99.
 - Limits apply.
- Pay cash at the County Clerk's Office in the county where your child support order was issued.

Check or Money Order

Payments by personal check, money order, cashier's check or certified check should be made payable to the Indiana State Central Collection Unit (INSCCU) and mailed to:

Indiana State Central Collection Unit PO Box 7130 Indianapolis, IN 46207-7130

When sending a payment to INSCCU please include your ISETS case number and custodial party name.

A Child Support Remittance Form to include with your payment can be downloaded <u>here</u>.

Information to include with your payment:

• ISETS Case Number

- Your name
- Your address
- Your phone number
- The last 4 digits of your social security number
- Your court cause number
- The payment amount

If you have more than one child support case:

- Send one check, money order, cashier's, or certified check per case, OR
- Send one check, money order, cashier's, or certified check that covers the amount due on all of your cases. If you send one check to be applied to more than one case, please be sure to identify the amount of payment to be applied to each case and list each child support case number individually.

*High-dollar payments from non-custodial parents (NCPs) may not process to the case(s) for an additional 10 business days after receipt by INSCCU to ensure funding through the remitter's bank. Our processing center receives no notification from banks once checks clear, requiring the funds to hold for the entire 10 business days. If you would like the payment to be reviewed for early release, you may provide proof of the cleared check (front and back) for CSB to review.